Report of Iowa State University Library Project Outcome Spaces Survey
Results for Spring 2019 and Fall 2019 Semesters

Introduction
During the Spring 2019 and Fall 2019 semesters, the Iowa State University library assessment department distributed a survey to patrons that had used library study room spaces. The survey was designed to collect data and insights about how the library’s space services and programs support user needs. The survey was based on the Project Outcome Space Survey, which measures the impact of specific spaces that are intended to be used to enhance academic performance and support student learning. A total of 321 survey responses were collected.

The following chart shows the average score for each Project Outcome dimension (awareness, confidence, knowledge, use again), with the max score = 5.0.

![Chart showing average score for each Project Outcome dimension with max score = 5.0.](chart.png)

This chart shows overall results for each survey category (awareness, confidence, knowledge, use again). The maximum possible score is 5.0. All categories received positive rating, with the “use again” category receiving the highest average score. (N =321)
The following charts provide a comparison of responses collected in the Spring 2019 semester with responses from the Fall 2019 semester. The bars show the percentage of each agreement choice.

**Space/Awareness - Spring 2019 compared to Fall 2019**

This chart compares Fall 2019 with Spring 2019 responses to the question “I am more aware of the library’s resources and services available to me.” Spring responses were more positive, with 80% of Spring responses in the strongly agree or agree category, compared with 77% of Fall responses. (Fall 2019 N = 36, Spring 2019 N = 284)

**Space/Confidence - Spring 2019 compared to Fall 2019**

This chart compares Fall 2019 with Spring 2019 responses to the question “Using this space makes me feel more confident about my ability to achieve my goals.” Spring responses were slightly more negative, with 85% of Spring responses in the strongly agree or agree category, compared with 89% of Fall responses. (Fall 2019 N = 36, Spring 2019 N = 280)
Space/Knowledge - Spring 2019 compared to Fall 2019

This chart compares Fall 2019 with Spring 2019 responses to the question “This space contributed to my ability to learn something new.” Spring responses were more positive, with 90% of Spring responses in the strongly agree or agree category, compared with 86% of Fall responses. (Fall 2019 N = 36, Spring 2019 N = 282)

Space/Use Again - Spring 2019 compared to Fall 2019

This chart compares Fall 2019 with Spring 2019 responses to the question “I am likely to use this space again in the future.” Spring responses were more slightly more negative, with 92% of Spring responses in the strongly agree or agree category, compared with 100% of Fall responses. (Fall 2019 N = 36, Spring 2019 N = 279)
Project Outcome provides the ability to compare responses for a single institution (Iowa State University) with the responses overall. The following chart shows the average score for Iowa State compared with the average scores overall.

**Space - Average Rating Comparing Iowa State with All Responses**

<table>
<thead>
<tr>
<th></th>
<th>Awareness</th>
<th>Confidence</th>
<th>Knowledge</th>
<th>Use Again</th>
</tr>
</thead>
<tbody>
<tr>
<td>Iowa State</td>
<td>0.0</td>
<td>4.0</td>
<td>4.0</td>
<td>4.0</td>
</tr>
<tr>
<td>NATIONAL</td>
<td>4.0</td>
<td>4.0</td>
<td>4.0</td>
<td>4.0</td>
</tr>
</tbody>
</table>

This chart compares the Iowa State average scores on the Project Outcome Space survey with the average score of all Project Outcome Space survey responses. For all survey categories (awareness, confidence, knowledge, use again) the Iowa State average score was slightly lower than the overall scores.